# CONCORDANCE TOOLS FOR INTERNATIONAL BUSINESS STUDENTS Why and How

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#### OUTLINE

• My background as concordance user

- How I tried to teach my students
- How (well) it worked

Suggestions

#### MY CONCORDANCER JOURNEY

- Impetus 1: 2008, international student -"Teacher, how do I know which preposition to use with a given verb?"
- Impetus 2: 2012, MA TESOL student assignment on corpora
- Impetus 3: 2013, EAP practitioner a workshop on using IntelliText
- > Effective use requires knowledge!
  - > (e.g. Yoon, 2011)
- "emic" (user) and "etic" (teacher) perspective

#### CONTEXT - WHO?

#### First-year business students on a pathway programme

- "Advanced-level students"?
- Charles (2014:31): "Level of English and the extent of training and support available"

#### • 2 groups (15 students each)

- Group 1: IELTS 6.5-8.0
- Group 2: IELTS 6.0



- Input session demo on PowerPoint (Lextutor and IntelliText)
  - "Reference tools", rather than "Research tools" (Hyland, 2003:170)
- Handout with slides and space to record results
  - "learning of individual items" (Charles, 2014:30)
- 2 computer lab sessions
- Follow-up questionnaire

## INPUT -WHY USE CONCORDANCERS?

- more information than a dictionary
- see words in context
- examples of grammatical structure
  - "assert" plus that-clause or noun phrase?
- o prepositions in phrasal verbs
  - "consist in" or "consist of"? Difference?
- collocations
  - Which verb with "problem"?

#### INPUT -

## COMPARISON OF INTERFACES

- Lextutor:
  - Quick and easy
  - For single-word queries
  - To confirm immediate collocations
- IntelliText:
  - Takes a bit of clicking to access the corpus
  - For more sophisticated queries
    - Two-word queries; non-immediate collocations; to check prepositions
    - Access to the full BNC (British National Corpus) -> much broader basis for the search

#### COMPUTER SESSIONS

 Students brought own texts (assignments due a few days later)

2 problems:

Formulating appropriate search queries

IntelliText does not like Internet Explorer

#### QUESTIONNAIRE - WHY?

- To determine reasons for (non-)uptake
- To see if there were differences between the levels
- To see which tool students found more useful

#### QUESTIONNAIRE - OUTCOME

• Uptake higher in Group 2

- Generally happy with materials but more practice/guidance ("more opportunities to practise under teacher's instruction")
- Most students said "useful", esp. for collocations; "a fast and accurate tool for checking my grammar"
- "searching for other words that can fit a purpose"

### QUESTIONNAIRE - OUTCOME

- Interface too complicated/confusing (esp. IntelliText):
  - "These tools are not user-friendly"
  - "not convenient"
- Use of other tools (e-dictionaries)
- "These tools can't help to me at this stage of academy." (Group 1)
  - English language level?
  - Do First-years not have to write "perfect" assignments?

#### EVALUATION - "PROS"

- Use in classroom (ad hoc or planned)
- Give for homework
- Remind students that they can find out for themselves

#### EVALUATION - "CONS"

• The wrong kind of students?

- Would it work better with research graduates?
  - Most studies on graduate students (Yoon, 2011)
- Level?
- earlier in the course "so students will have the habit"
- Takes planning, class time and teacher experience



- Concordance use takes perseverance (teachers AND learners)
- User-friendliness (or lack thereof) seems to be the main issue preventing uptake
  - Smartphone app?
- Also possible with first-years
- Worth it, even if just for a few students or with delayed uptake:

#### GROUP 2 STUDENT:

"Actually I found Compleat Lexical Tutor is quite useful, as I use it very often. From my previous assignments, I used it for checking my grammar. For instance, I use it when I am not sure what preposition is followed after the verb. I use Lexical not only for my assignments, but also emails. Moreover, I use it in many ways, and I think that it is a useful tool for making my writing more accurately. Lexical is a fast and accurate tool for checking my grammar."



#### **References:**

- M. Charles (2014). "Getting the corpus habit: EAP students' long-term use of personal corpora", ESP 35 (1), 30-40.
- C. Yoon (2011). "Concordancing in L2 writing class: An overview of research and issues", *JEAP* 10 (2), 120-139.
- K. Hyland (2003). Second language writing, Cambridge: Cambridge University Press.