

What's on your Mind?

Social Networking for EAP Students

Tim Leigh

Lecturer in EAP @ the University of Bolton



Student profile

- Chinese / Arabic.
- 18-21 years old.
- Pre-Sessional (21 hours of EAP per week) for at least 6 weeks.
- English Language level often less than IELTS 5.5
- Expect to be in UK Higher Education for at least 1 year (often 3 years)

Student profile

- Chinese / Arabic.
- 18-21 years old.
- Pre-Sessional (21 hours of EAP per week) for at least 6 weeks.
- English Language level often less than IELTS 5.5
- Expect to be in UK Higher Education for at least 1 year (often 3 years)
- *Own at least one smart phone.*

The expected questions....

How do I reference...?

What's a lecture...?

What's a more academic word for....?

The unexpected questions.....

What's the difference between a Tier-4 Visa and a Student Visitor Visa?

Do I have to pay council tax if I am a student?
How do I open a bank account?

How can I make English speaking friends?

A new course, a new culture.....

First time using English as the
Lingua Franca

First time living away from
home

First time without his best
friends



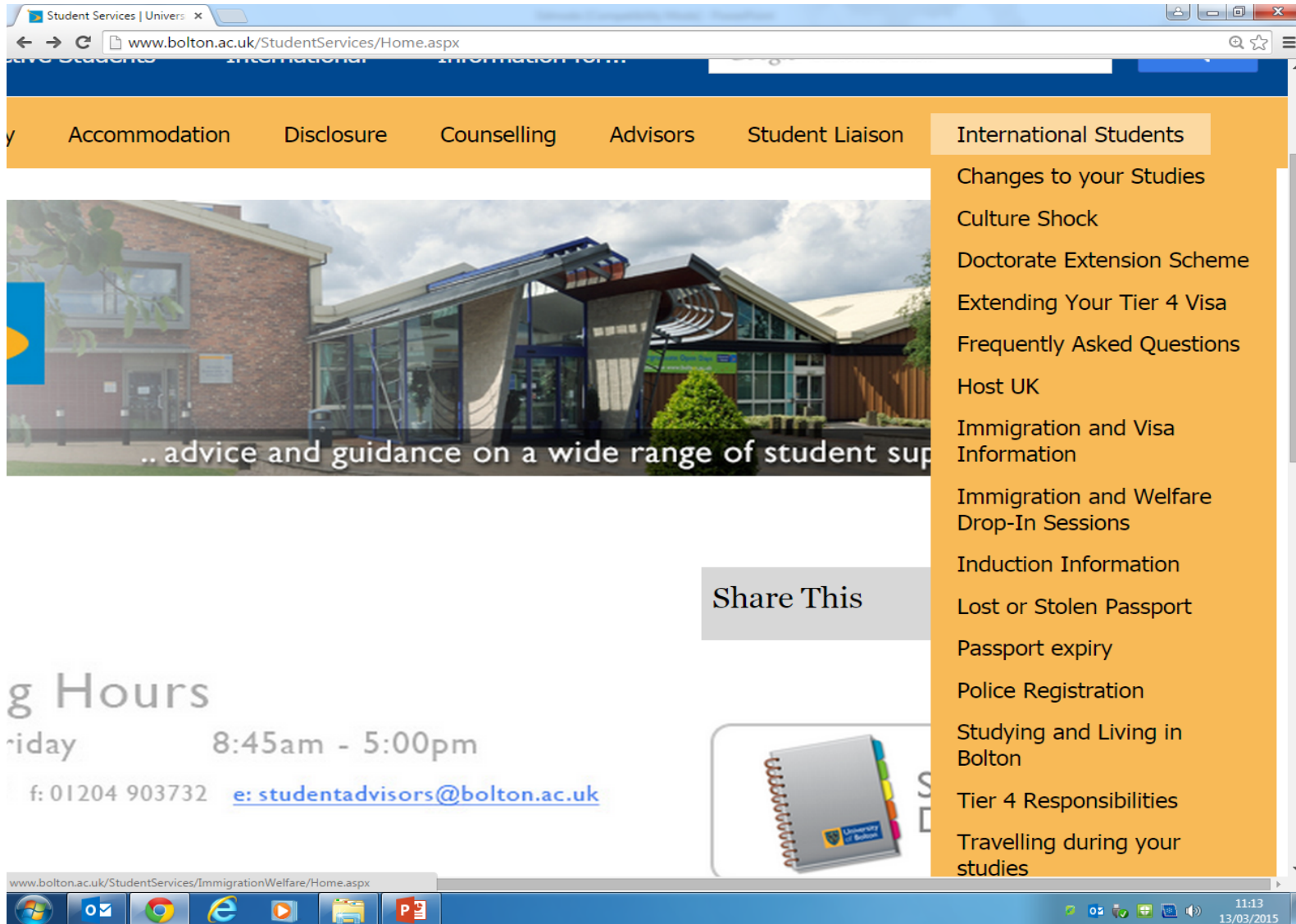
First time in the UK

First time studying English full
time (21 hours per week)

First time taking care of himself
(cooking, cleaning, etc.)

First time sharing a classroom
with students from different
countries.

What do UK Universities provide?



The screenshot shows a web browser window displaying the Bolton University Student Services website. The browser's address bar shows the URL www.bolton.ac.uk/StudentServices/Home.aspx. The website has a blue header with navigation links: Accommodation, Disclosure, Counselling, Advisors, Student Liaison, and International Students. The 'International Students' link is highlighted, and a dropdown menu is open, listing various services for international students. Below the navigation bar is a banner image of a modern university building with the text "... advice and guidance on a wide range of student support". To the right of the banner is a 'Share This' button. Below the banner is a 'Opening Hours' section for Friday, 8:45am - 5:00pm, with contact information: phone 01204 903732 and email studentadvisors@bolton.ac.uk. At the bottom of the page, there is a taskbar with various application icons and a system tray showing the time 11:13 and date 13/03/2015.

Student Services | Univers x

www.bolton.ac.uk/StudentServices/Home.aspx

Accommodation Disclosure Counselling Advisors Student Liaison International Students

Changes to your Studies
Culture Shock
Doctorate Extension Scheme
Extending Your Tier 4 Visa
Frequently Asked Questions
Host UK
Immigration and Visa Information
Immigration and Welfare Drop-In Sessions
Induction Information
Lost or Stolen Passport
Passport expiry
Police Registration
Studying and Living in Bolton
Tier 4 Responsibilities
Travelling during your studies

.. advice and guidance on a wide range of student support

Share This

g Hours
Friday 8:45am - 5:00pm
f: 01204 903732 e: studentadvisors@bolton.ac.uk

www.bolton.ac.uk/StudentServices/ImmigrationWelfare/Home.aspx

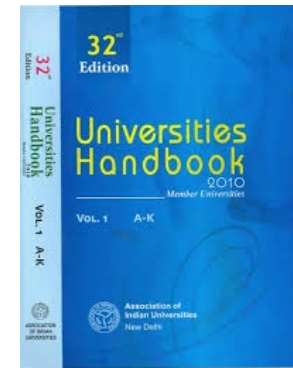
11:13
13/03/2015

What do UK Universities provide?



International Student Support Teams

University Handbook



International Societies



Why do they keep ~~pestering~~ asking me these questions?

Issues for EAP **pre-sessional** students:

- Lower level of English
- Lower level of confidence
- Full time, intensive study schedule

My idea....



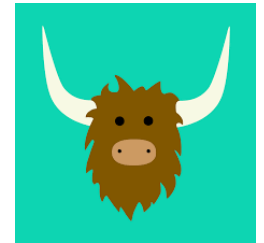
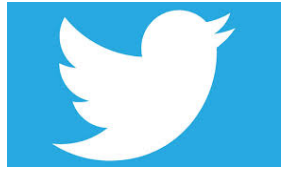
My Research Question

Can a social networking site help pre-sessional EAP students integrate into living and studying in the UK?

From the Literature...

- Are you (the teacher) going to be active or passive?
- Are you going to give students the chance to 'opt out'?
- Are you going to allow students to use L1?
- Which social networking site are you going to use?

Which SNS to use?



Using Edmodo



- “Facebook for schools”
- 48m users and based in the US
- closed groups
- little publicised controversy
- no private messaging between students allowed
- teacher led/controlled – can open and close groups



Join Edmodo, where over 49 million teachers, students, and parents are connecting to collaborate on assignments, discover new resources, and more!

Get Secure **Teacher** Account

TEACHERS

STUDENTS

PARENTS

Enter your Email Address

Create a New Password

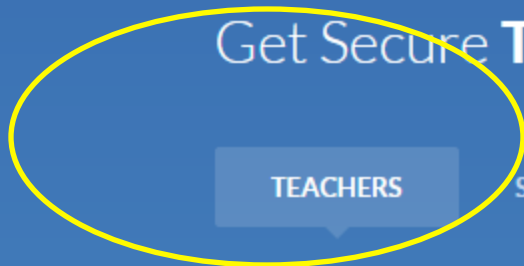
Sign Up for Free

By clicking, you agree to our [Terms of Service](#) & [Privacy Policy](#).



Join Edmodo, where over 49 million teachers, students, and parents are connecting to collaborate on assignments, discover new resources, and more!

Get Secure **Teacher** Account



TEACHERS

STUDENTS

PARENTS

Enter your Email Address

Create a New Password

Sign Up for Free

By clicking, you agree to our [Terms of Service](#) & [Privacy Policy](#).



Join Edmodo, where over 49 million teachers, students, and parents are connecting to collaborate on assignments, discover new resources, and more!

Get Secure **Teacher** Account

TEACHERS

STUDENTS

PARENTS

Enter your Email Address

Create a New Password

Sign Up for Free

By clicking, you agree to our [Terms of Service](#) & [Privacy Policy](#).



Join Edmodo, where over 49 million teachers, students, and parents are connecting to collaborate on assignments, discover new resources, and more!

Get Secure **Teacher** Account

TEACHERS

STUDENTS

PARENTS

Enter your Email Address

Create a New Password

Sign Up for Free

By clicking, you agree to our [Terms of Service & Privacy Policy](#).

Stage C Students in Bolton!
Group

Group Code Join URL

LOCKED

Posts >

Folders >

Members 17 joined

We are all new to the University of Bolton and would like to share our ideas and experiences!

Small Groups



Create a Small Group

Other Groups

English Foundation Stage D

Show All >

Note

Alert

Assignment

Quiz

Poll

Type your note here...

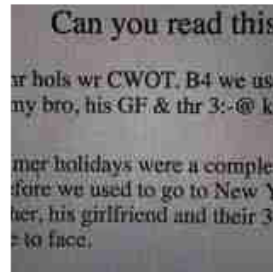
Group Posts

Filter posts by



Mack S. to Stage C Students in Bolton!

Can u read first 2 lines?? This language call sns... I think :p



2 Replies

Share

Feb 14, 2015



Oyesola B. said Feb 20, 2015

I can read it



Mack S. said Feb 21, 2015

Because you are sick, kid..

Type a reply...



Oyesola B. to Stage C Students in Bolton!

How have u guys been ☹️



Reply

Share

Feb 12, 2015



Stage C Students in Bolton!

Group

Group Code

Join URL



LOCKED



Posts



Folders



Members

17 joined

We are all new to the University of Bolton and would like to share our ideas and experiences!

Small Groups



+ Create a Small Group

Other Groups

English Foundation Stage D

Show All

Note

Alert

Assignment

Quiz

Poll

Type your note here...

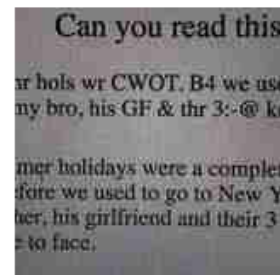
Group Posts

Filter posts by



Mack S. to Stage C Students in Bolton!

Can u read first 2 lines?? This language call sns... I think :p



2 Replies

Share

Feb 14, 2015



Oyesola B. said Feb 20, 2015

I can read it



Mack S. said Feb 21, 2015

Because you are sick, kid..

Type a reply...



Oyesola B. to Stage C Students in Bolton!

How have u guys been



Reply

Share

Feb 12, 2015

Methodology

- Students signed up at the start of their course.
- Encouraged to edit profile, upload a profile picture, and download the App.
- At the end of their course, students were interviewed about their usage/opinions.
- Posts and comments were analysed.

Key Findings

1. Students took some time to warm to it.
 - Preferred existing social media (WeChat / Whatsapp)
 - Reluctance to use English.
 - Preferred communicating to friends from their home countries rather than new classmates.

Key Findings

2. Student involvement did pick up...

- Approximately 50 active users (85% of pre-sessional students)

- Approximately 400 posts/comments made over a 3 month period.

Key Findings

3. Students used English to talk about 'settling in' issues.

TOPIC	NUMBER OF POSTS (approx)
Entertainment	120
Visa/immigration	70
Housing	40
Transport	20



Unnati A. to Stage C Students in Bolton!

Which most important shopping mall in Bolton?



5 Replies



Share



Muhammad S. said Feb 3, 2015

I don't know in bolton but in manchester there is Trafford centre for shopping.



Mack S. said Feb 3, 2015

Haha are u serious??



Muhammad S. said Feb 3, 2015

Obviously I am.



Mack S. said Feb 3, 2015

No no, I didn't meant about you pal, I said to unnati



Muhammad S. said Feb 3, 2015

Ok ok.

Type a reply...

Key Findings

4. The majority of active users believed the site was useful.
 - More 'fun' than the VLE
 - Could use humour and informal language
 - Closed group

Conclusion

- “Have you asked on Edmodo?”
- “Someone on Edmodo said you have to pay council tax”
- “Hi everyone, what did you do on the weekend?”
- “We went out with some friends in the other class”

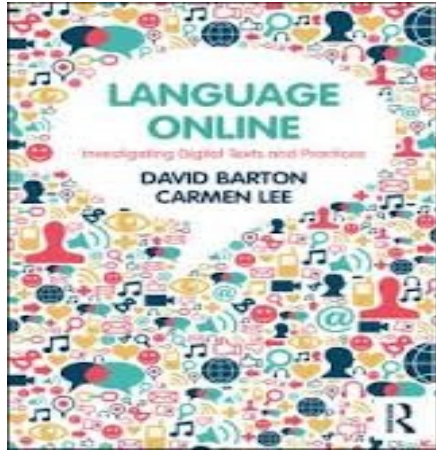
Implications

Could students connect with each other before they arrive to the UK?

Could the sites be student led; assigning different roles to various students (e.g. Administrator / moderator) to ensure information and language is accurate?

Could the sites allow pre-sessional students to communicate with existing degree students?

Reading



Barton, D and Lee, C (2013)
Language Online



Page, R Barton, D, Unger, J and
Zappavigna, M (2014) **Researching
Language and Social Media**

Thank you



t.leigh@bolton.ac.uk

timeighuk_99@yahoo.com

@TallTeacherTim